



SGH - Ajman

Avg Csat rate (Jan-June'25)

OP-Saudi German Hospital Ajman	
Department	Avg Satisfaction/Patient
Obstetrics & Gyne & IVF	92.36%
Dermatology	88.34%
Dental and Maxillofacial	91.89%
Physiotherapy	92.94%
Rheumatology	89.31%
E. N. T.	92.59%
Internal Medicine	89.81%
Oncology	100.00%
Pediatrics & Neonatology	93.23%
Neurosurgery	95.16%
Urology	89.65%
Neurology	81.97%
Dermatology - Laser	93.33%
Orthopedics	92.43%
Surgery	92.13%
Cardiology Services	97.78%
Ophthalmology	92.59%
Psychiatry	90.00%
Avg CSAT rate	92%

IP-Saudi German Hospital Ajman	
Department	Avg Satisfaction/Patient
Obstetrics & Gyne & IVF	84.83%
Surgery	100.00%
Orthopedics	100.00%
E. N. T.	90.00%
Oncology	91.06%
Internal Medicine	90.19%
Pediatrics & Neonatology	87.09%
Urology	100.00%
Avg CSAT rate	92%